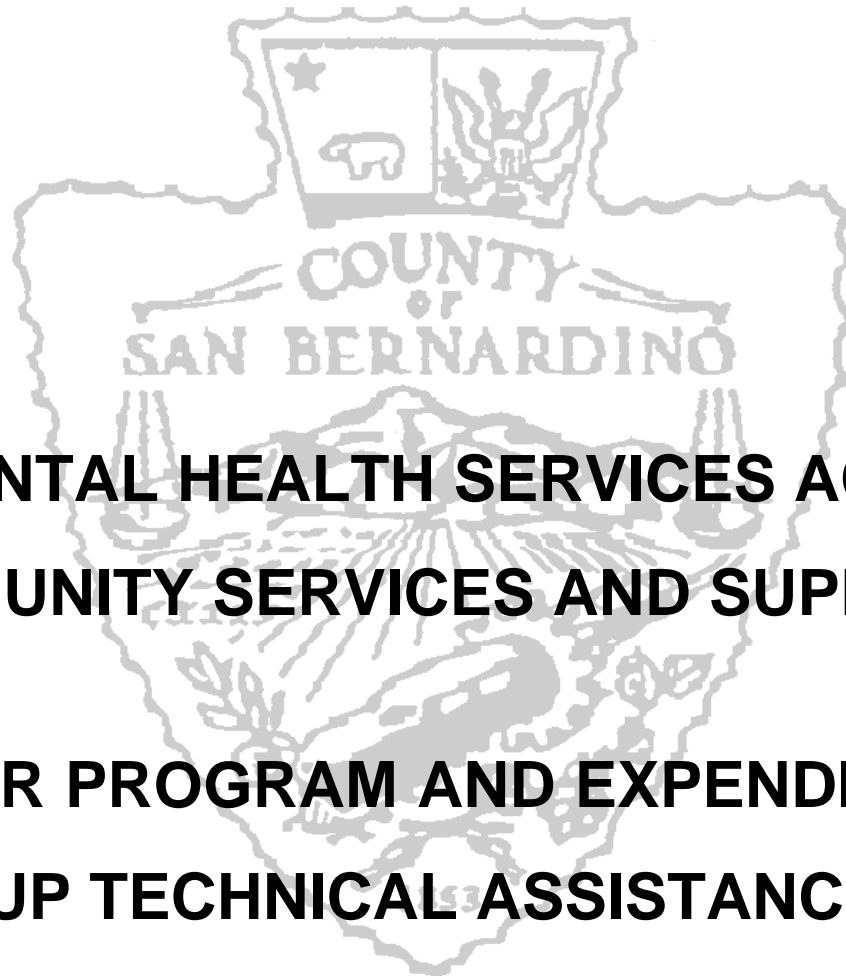


SAN BERNARDINO COUNTY



MENTAL HEALTH SERVICES ACT COMMUNITY SERVICES AND SUPPORT

**THREE YEAR PROGRAM AND EXPENDITURE PLAN
WORKGROUP TECHNICAL ASSISTANCE TRAINING**

SEPTEMBER 27, 2005

Planning Data

- Of two kinds
 - Quantitative
 - Qualitative

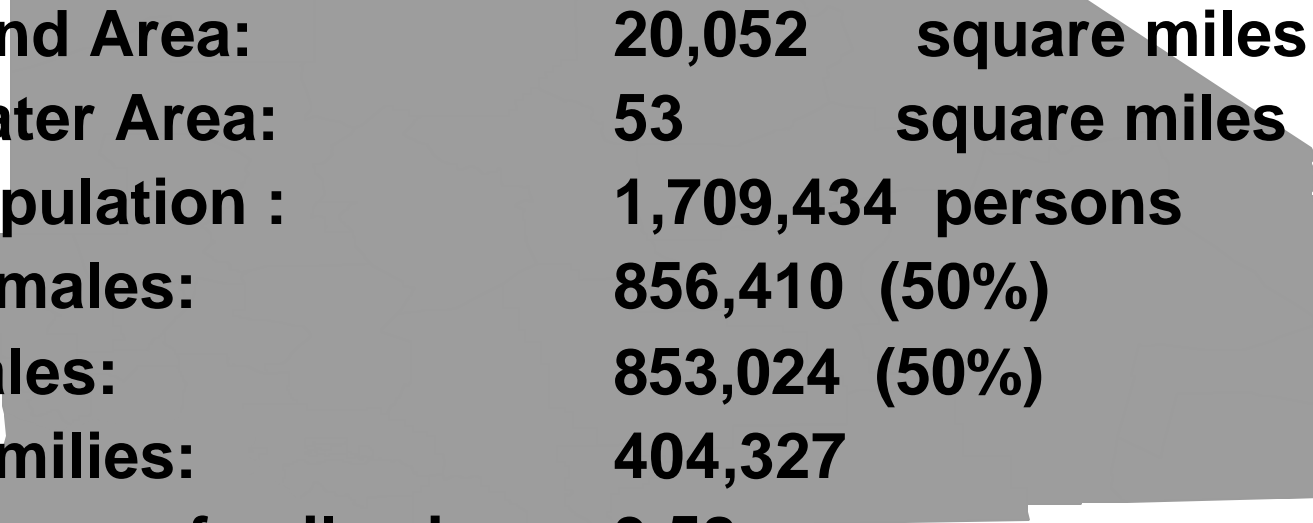
QUANTITATIVE INFORMATION

**SB COUNTY DBH
RESEARCH & EVALUATION**

- **Quantitative data consists of**
 - **Geography**
 - **Total population**
 - **Ethnicity**
 - **Age groups**
 - **Poverty population**
 - **Ethnicity**
 - **Age groups**
 - **Prevalence information**
 - **Severe mental disorder**
 - **Serious emotional disturbance/disorder**
 - **“Penetration Rates”**

MHSA PLANNING INFORMATION

San Bernardino County DBH in Numbers (Census 2000)

- 
- **Land Area:** 20,052 square miles
 - **Water Area:** 53 square miles
 - **Population :** 1,709,434 persons
 - **Females:** 856,410 (50%)
 - **Males:** 853,024 (50%)
 - **Families:** 404,327
 - **Average family size:** 3.58 persons
 - **Median Age:** 30.3 years
 - **Poverty Population:** 329,405 persons

MHSA PLANNING INFORMATION

- **Population July 1, 2005 Estimated (*): 1,942,091 (14% increase)**

By Gender:

- **Females: 970,288 (50%)**
- **Males: 971,803 (50%)**

By Ethnicity Group:

- **African-American: 201,148 (10%)**
- **Asian-American: 127,412 (7%)**
- **Euro-American: 579,770 (30%)**
- **Latino-American: 978,161 (50%)**
- **Native-American: 13,103 (1%)**
- **Other Ethnicity: 42,497 (2%)**

By Age Group:

- **00-15 years: 499,522 (26%)**
- **16-25 years: 330,497 (17%)**
- **26-59 years: 879,804 (45%)**
- **60 + years: 232,268 (12%)**

- **(*) California Department of Finance, Demographic Research Unit**

MHSA PLANNING INFORMATION

- **MHP Unique Clients Served Fiscal Year 2004-05**

Total: 34,800

By Gender:

- **Females:** 17,096 (49%)
- **Males:** 17,704 (51%)

By Ethnicity Group:

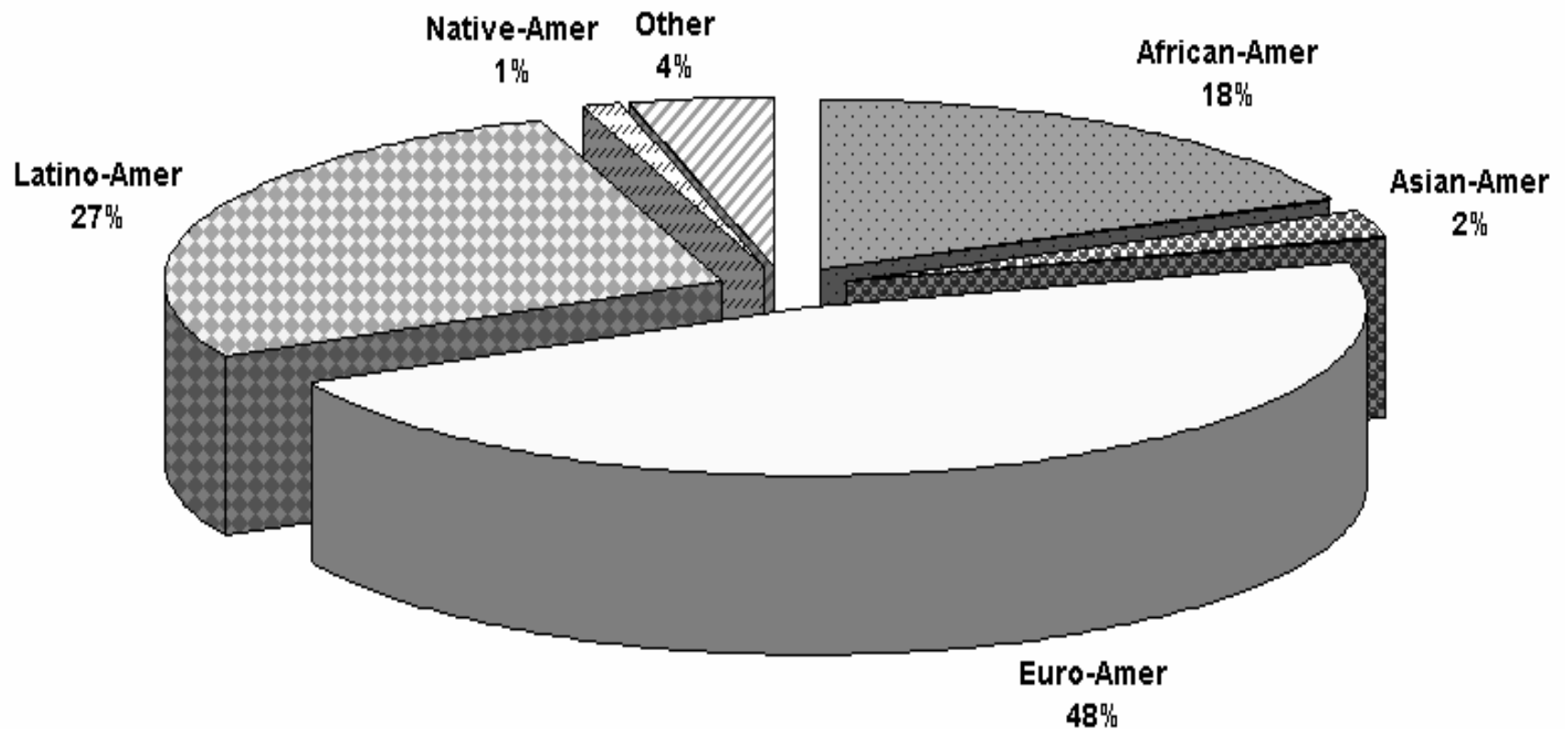
- **African-American:** 6,416 (18%)
- **Asian-American:** 791 (2%)
- **Euro-American:** 16,313 (47%)
- **Latino-American:** 9,483 (27%)
- **Native-American:** 384 (1%)
- **Other Ethnicity:** 1,413 (4%)

By Age Group:

- **00-15 years:** 7,510 (22%)
- **16-25 years:** 7,304 (21%)
- **26-59 years:** 18,829 (54%)
- **60+ years:** 1,157 (3%)

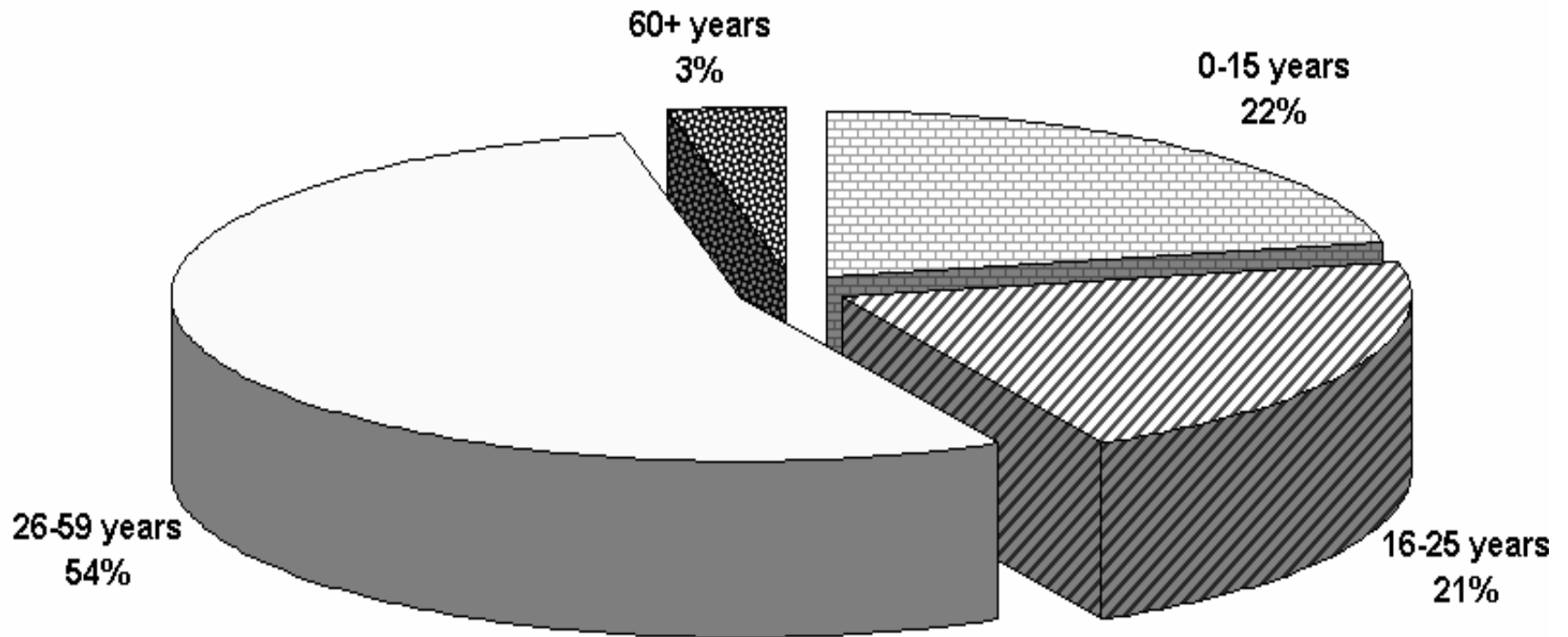
MHSA PLANNING INFORMATION

MHP UNIQUE CLIENTS FISCAL YEAR 2004-05 BY ETHNICITY GROUPS



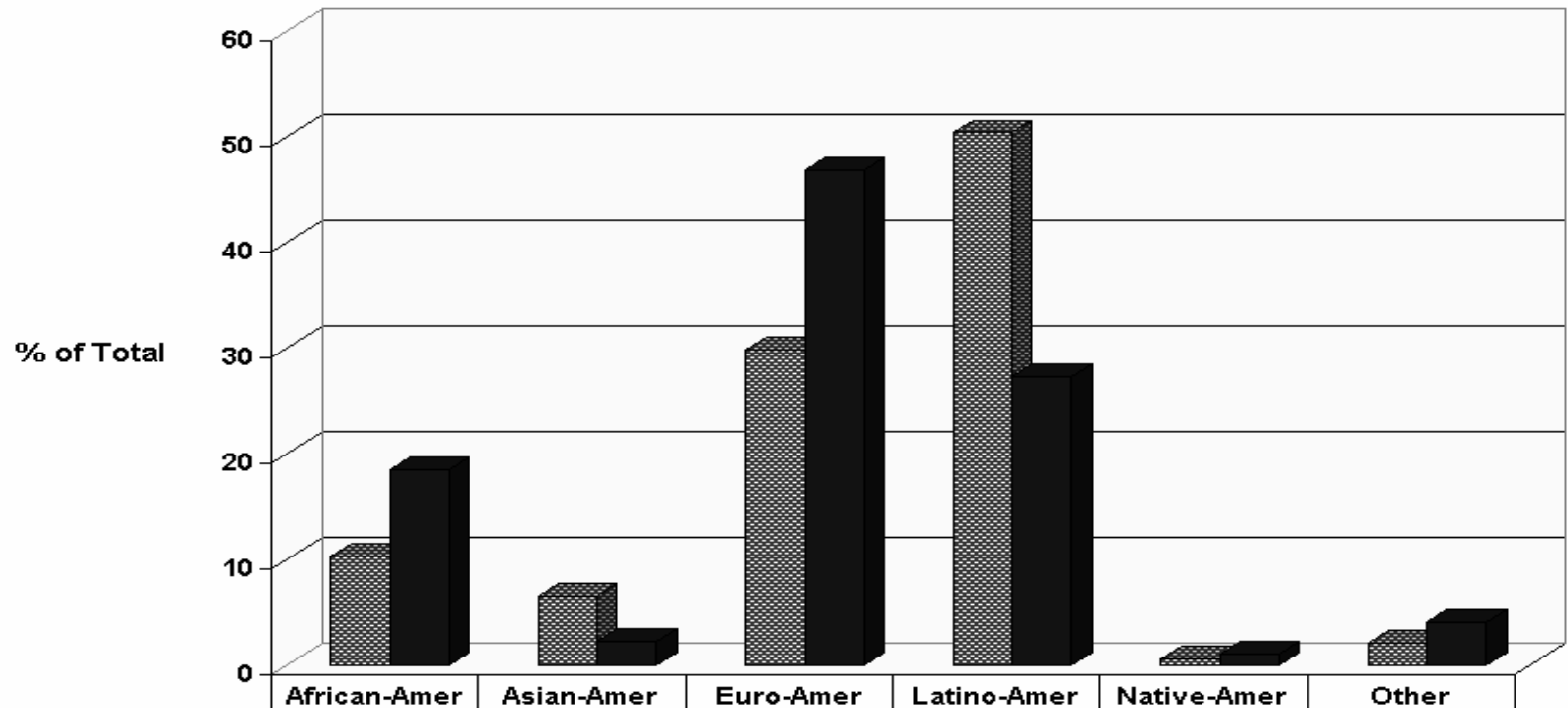
MHSA PLANNING INFORMATION

MHP UNIQUE CLIENTS FISCAL YEAR 2004-05 BY AGE GROUPS



MHSA PLANNING INFORMATION

COMPARISON BETWEEN SB COUNTY POPULATION JULY 2005 ESTIMATED (*)
AND MHP UNIQUE CLIENTS FISCAL YEAR 2004-05 BY ETHNICITY GROUPS

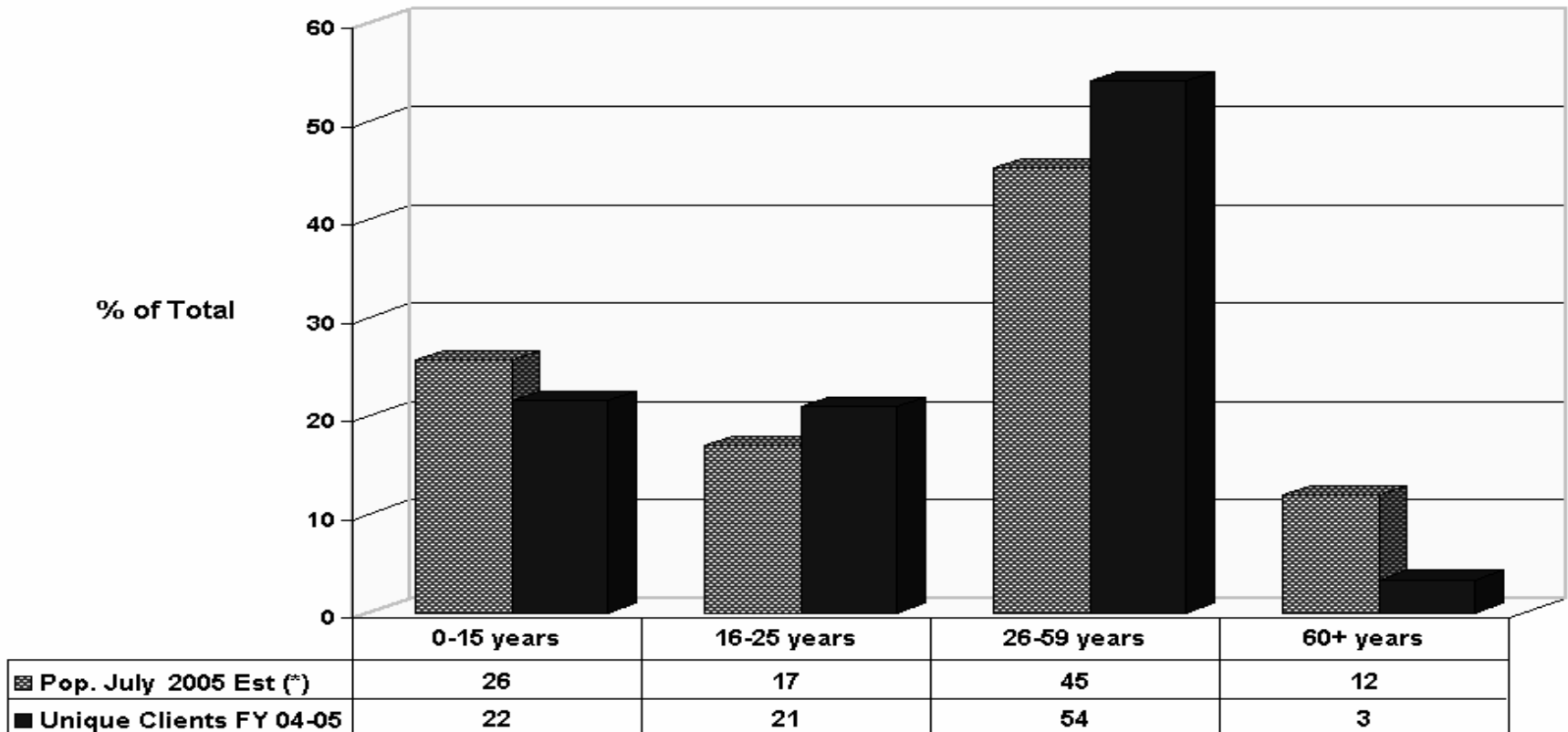


Population July 2005 Est (*)	10	7	30	50	1	2
Unique Clients FY 04-05	18	2	47	27	1	4

Euro-Amer. represented 30% of the Total Population; they comprised 47% of Unique clients.
 Latino-Amer. represented the 50% of the Population; they comprised 27% of Unique clients

MHSA PLANNING INFORMATION

COMPARISON BETWEEN SB COUNTY POPULATION JULY 2005 ESTIMATED (*)
AND MHP UNIQUE CLIENTS FISCAL YEAR 2004-05 BY AGE GROUPS



Age group 26-59 years represented the 45% of the total pop; It comprised 54% of Unique clients.
Age group 0-15 years represented the 26% of the total pop; It comprised 22% of Unique clients.

MHSA PLANNING INFORMATION

- **Poverty Population July 1, 2005 Estimated (*): 365, 275 (11% increase)**

By Gender:

- **Females: 187,695 (51%)**
- **Males: 177,580 (49%)**

By Ethnicity Group:

- **African-American: 36,116 (10%)**
- **Asian-American: 19,718 (5%)**
- **Euro-American: 157,881 (43%)**
- **Latino-American: 138,256 (38%)**
- **Native-American: 2,413 (1%)**
- **Other Ethnicity: 10,892 (3%)**

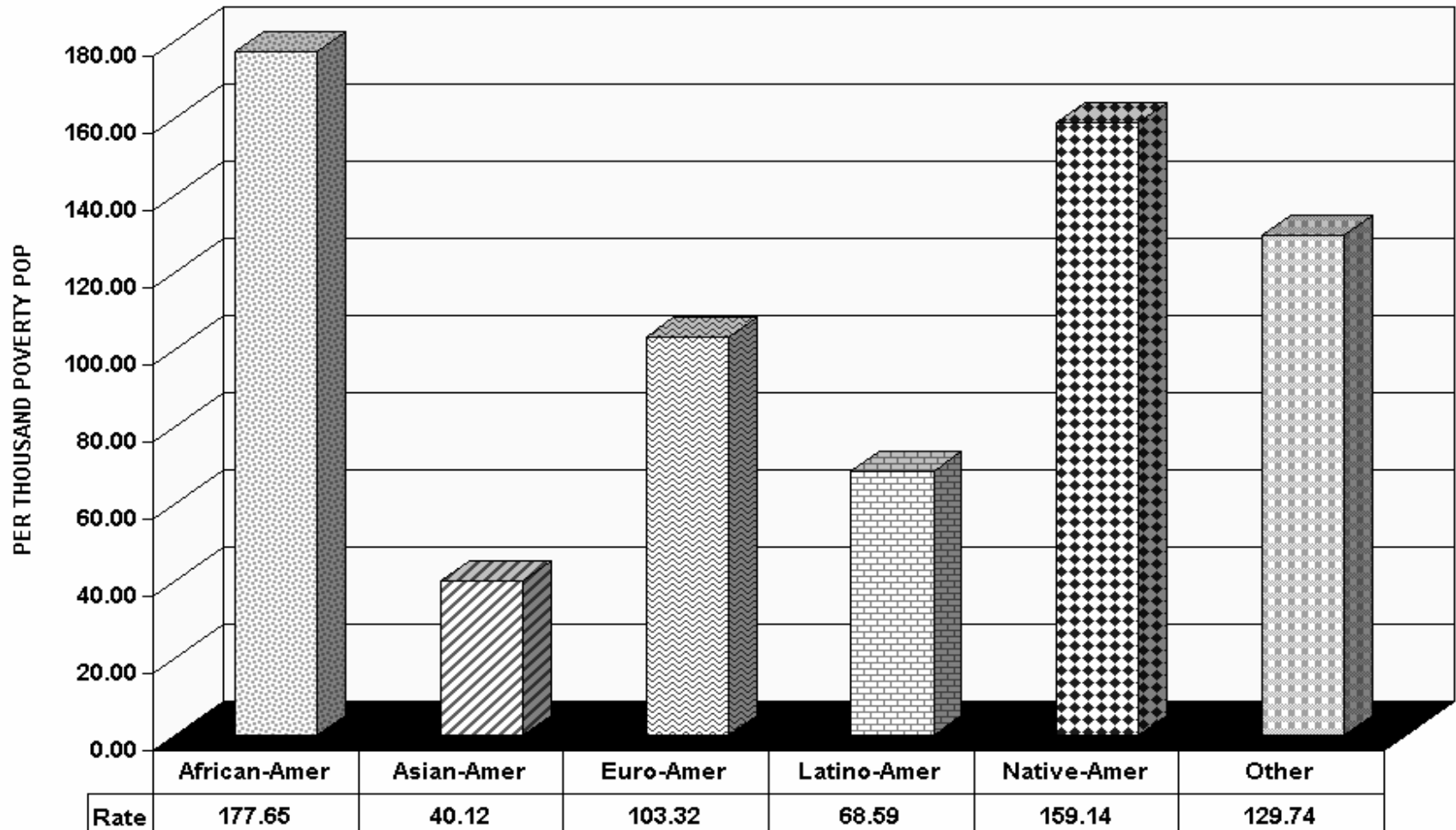
By Age Group:

- **00-15 years: 99,266 (27%)**
- **16-25 years: 56,137 (15%)**
- **26-59 years: 167,445 (46%)**
- **60 + years: 42,427 (12%)**

(*) California Department of Finance, Demographic Research Unit
Population under 200% Poverty Level

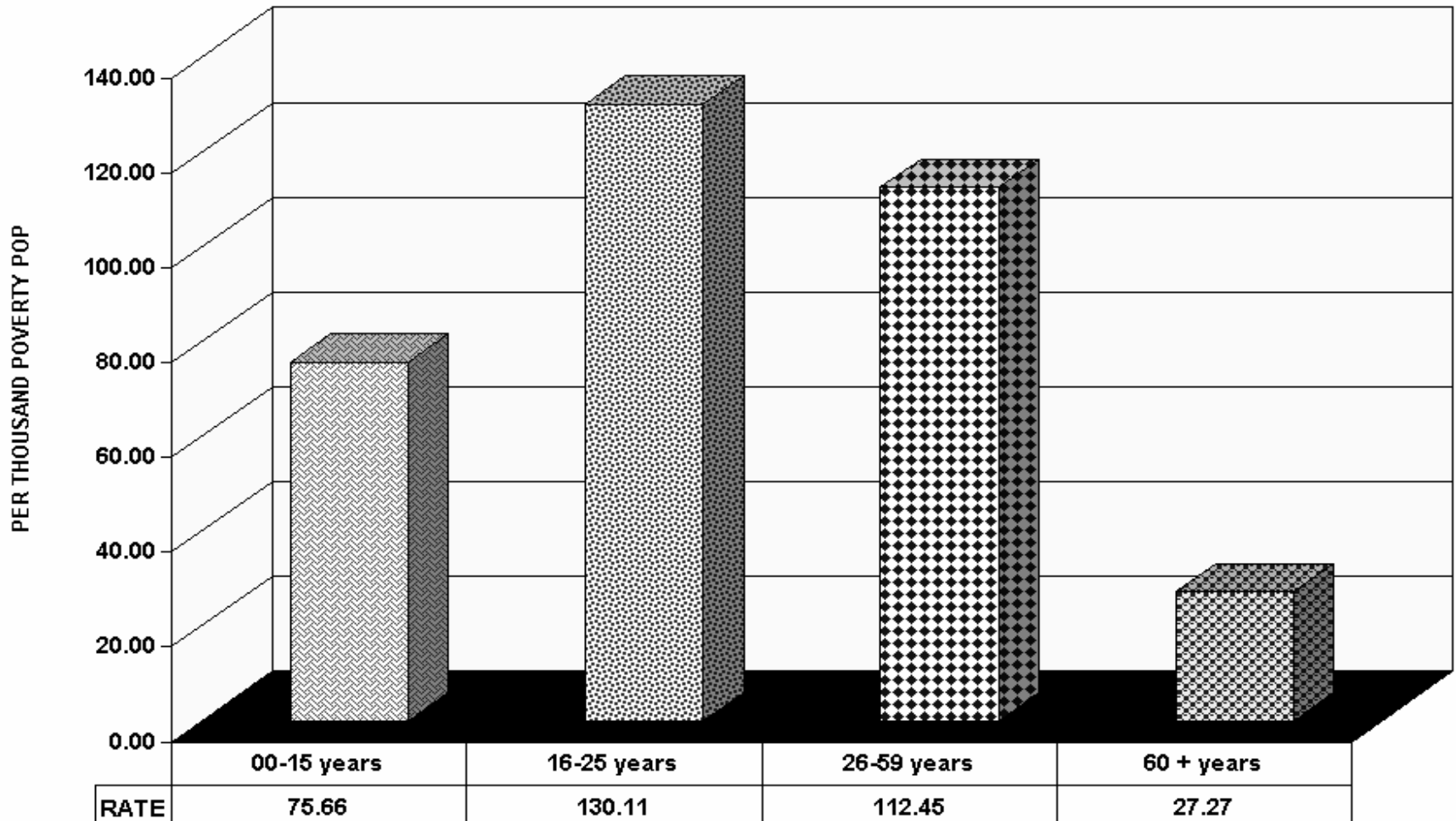
MHSA PLANNING INFORMATION

**SB COUNTY MHP UNIQUE CLIENTS PENETRATION RATE (POV POP)
BY ETHNICITY GROUPS**



MHSA PLANNING INFORMATION

SB COUNTY MHP UNIQUE CLIENTS PENETRATION RATE(POV POP) BY AGE GROUPS



MHSA PLANNING INFORMATION

- **SB COUNTY PREVALENCE - JULY 2005 ESTIMATED (*)**

Total: 43,835 persons with SED or SMI

By Gender:

- **Female: 24,736**
- **Male: 19,099**

By Ethnicity Group:

- **African-American: 3,977**
- **Asian-American: 1,724**
- **Euro-American: 18,650**
- **Latino-American: 17,870**
- **Native-American: 208**
- **Other or Mixed Ethnicity: 1,406**

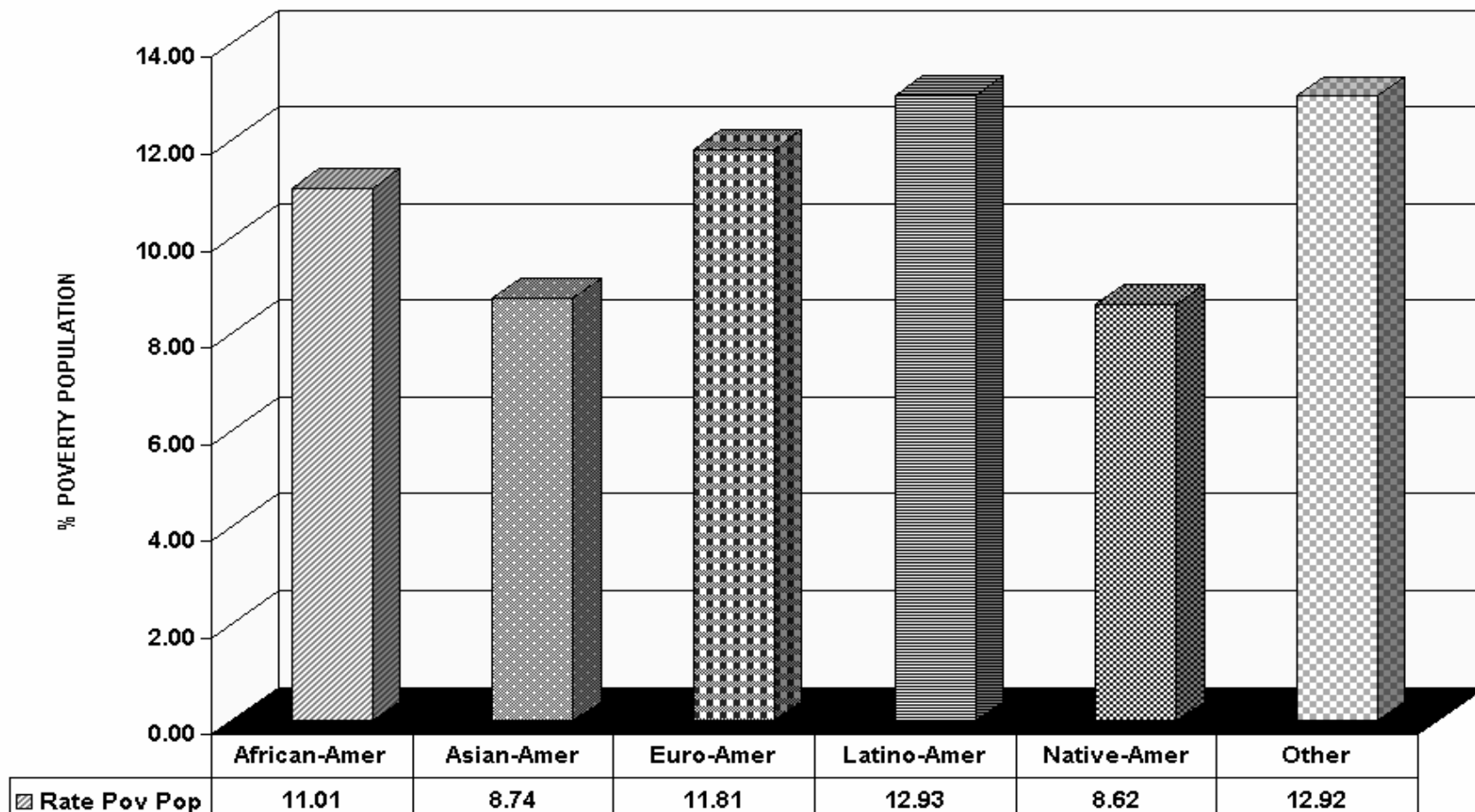
By Age Group:

- **00-15 years: 10,679**
- **16-25 years: 7,093**
- **26-59 years: 19,916**
- **60 + years: 6,147**

(*) SB County 2005 Estimated. Original prevalence data based on the 2000 Census . Prevalence considered for persons with Serious Emotional Disturbance (SED) and Serious Mental Illness (SMI).

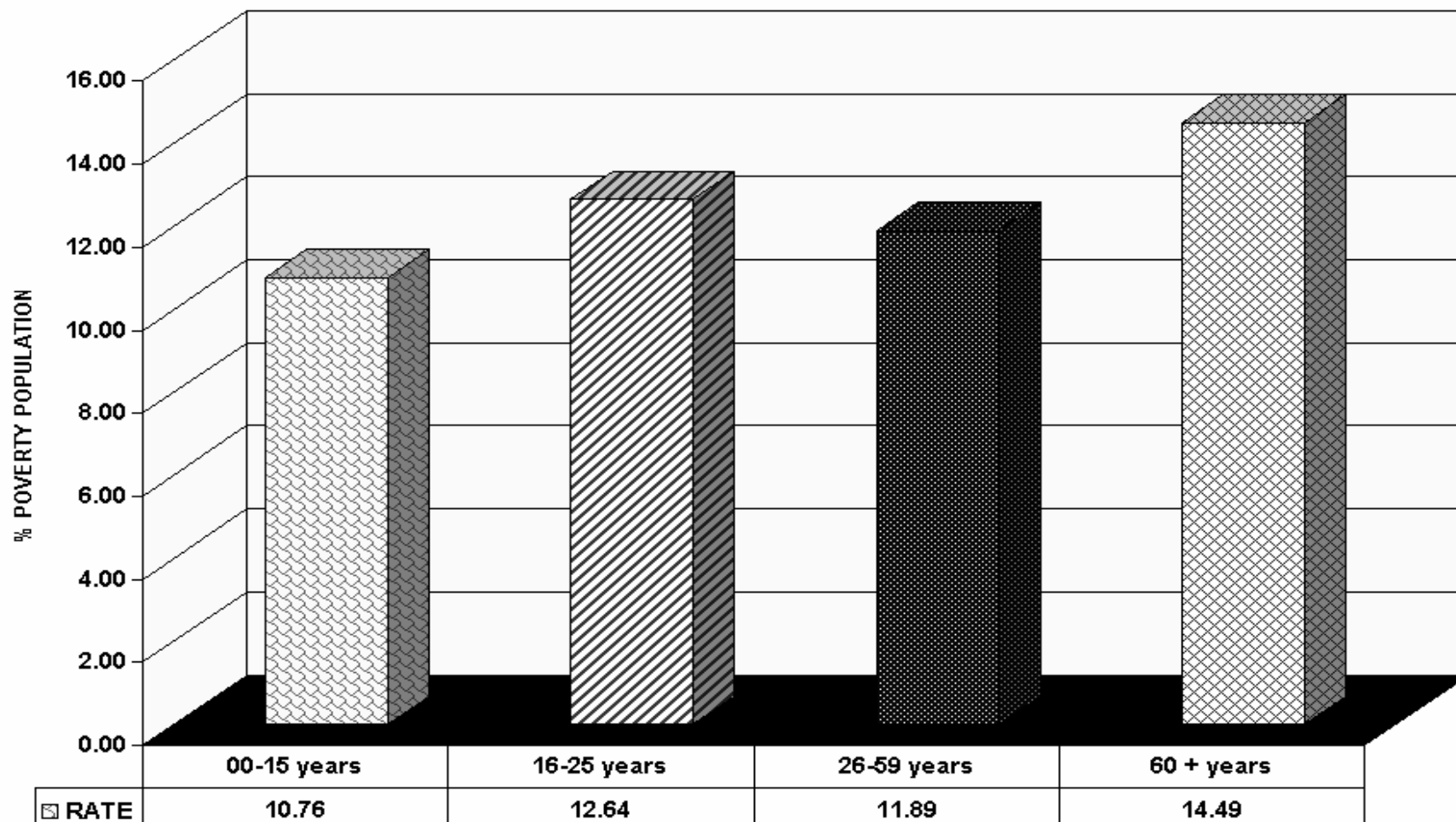
MHSA PLANNING INFORMATION

SB COUNTY PREVALENCE RATE (POV POP) OF PERSONS WITH SED & SMI
BY ETHNICITY GROUPS



MHSA PLANNING INFORMATION

SB COUNTY PREVALENCE RATE (POV POP) OF PERSONS WITH SED & SMI
BY AGE GROUPS



MHSA PLANNING INFORMATION

- **SB COUNTY MEDI-CAL POPULATION FISCAL YEAR 2004-05**

Total: 310,057

By Gender:

- **Female: 175,157 (56%)**
- **Male: 134,900 (44%)**

By Ethnicity Group:

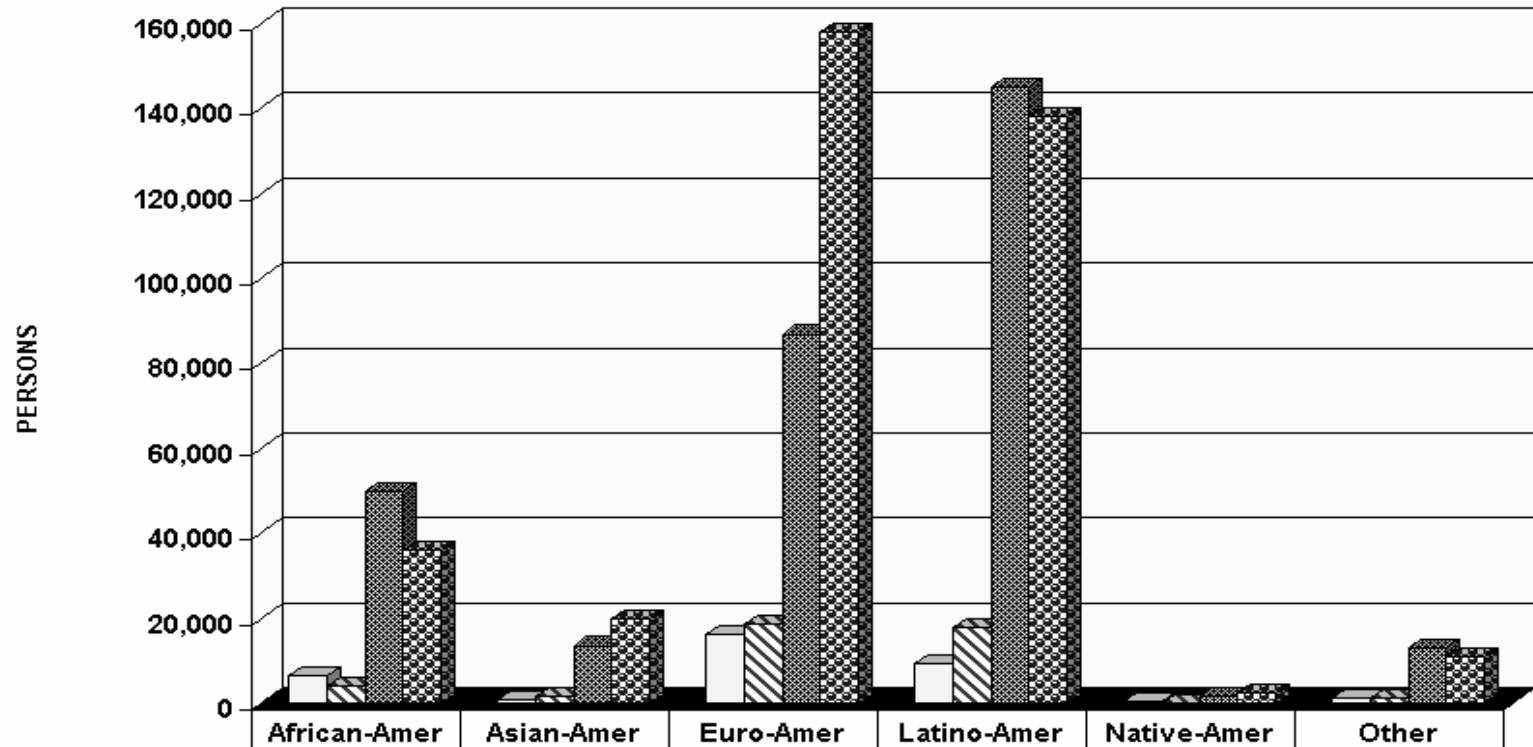
- **African-American: 49,931 (16%)**
- **Asian-American: 13,626 (4%)**
- **Euro-American: 86,890 (28%)**
- **Latino-American: 144,992 (47%)**
- **Native-American: 1,663 (1%)**
- **Other Ethnicity: 12,955 (4%)**

By Age Group:

- **00-15 years: 145,512 (47%)**
- **16-25 years: 49,160 (16%)**
- **26-59 years: 78,338 (25%)**
- **60 + years: 37,047 (12%)**

MHSA PLANNING INFORMATION

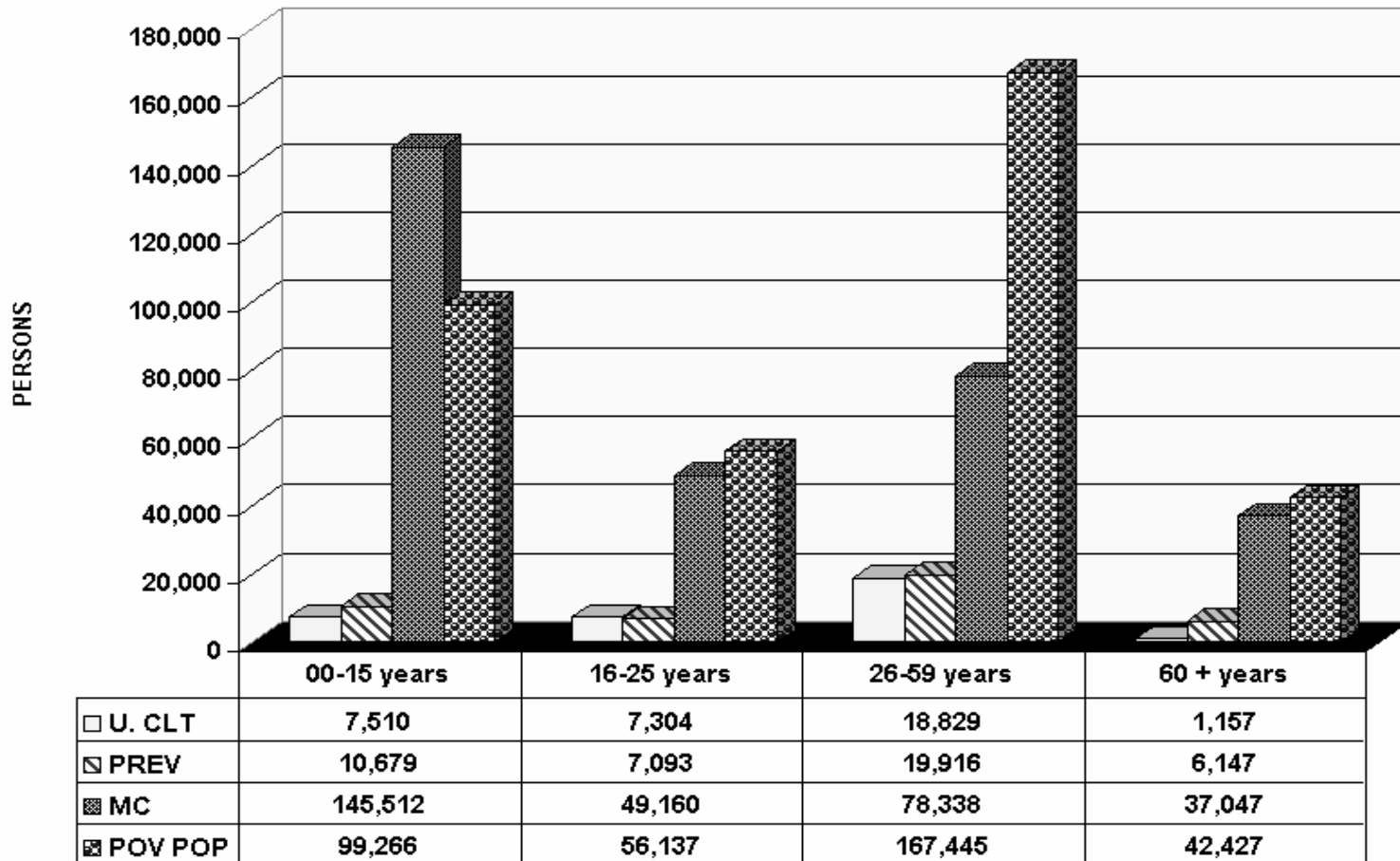
SB COUNTY UNIQUE CLIENTS, PREVALENCE, MEDICAL, AND POVERTY POPULATION
BY ETHNICITY GROUPS



	African-Amer	Asian-Amer	Euro-Amer	Latino-Amer	Native-Amer	Other
Total Unique Clients	6,416	791	16,313	9,483	384	1,413
Prevalence	3,977	1,724	18,650	17,870	208	1,407
Medi-Cal Population	49,931	13,626	86,890	144,992	1,663	12,955
Poverty Population	36,116	19,718	157,881	138,256	2,413	10,891

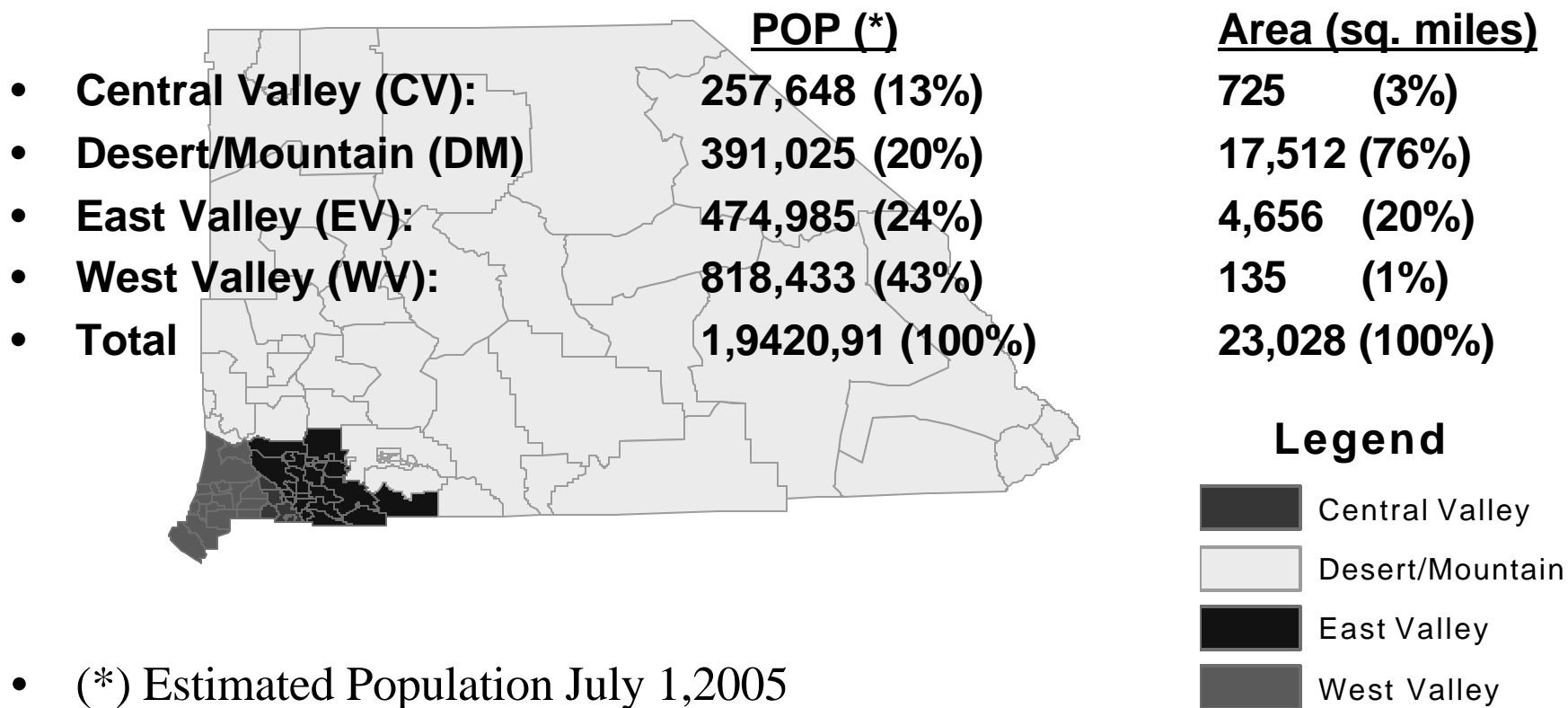
MHSA PLANNING INFORMATION

SB COUNTY UNIQUE CLIENTS, PREVALENCE, MEDICAL, AND POVERTY POPULATION
BY AGE GROUPS



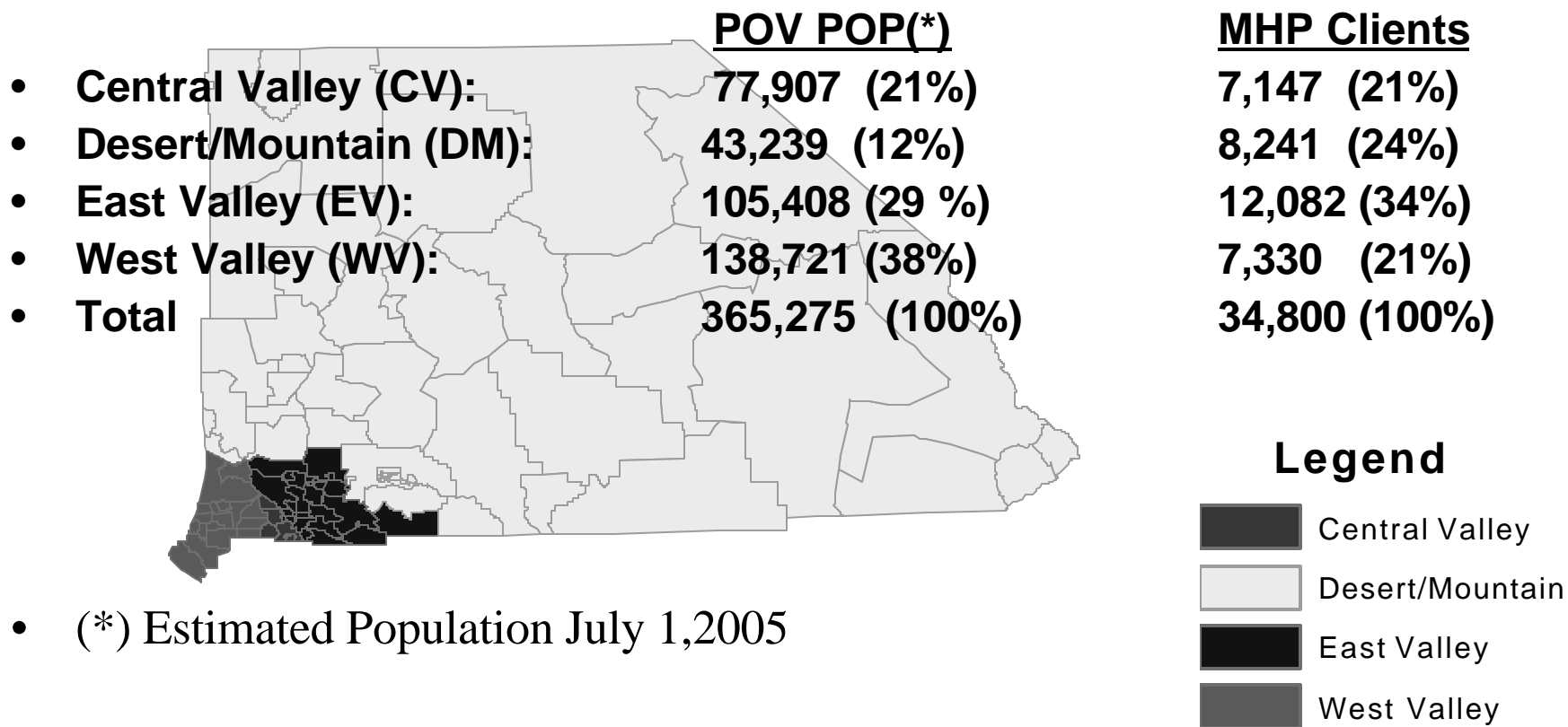
MHSA PLANNING INFORMATION

SB COUNTY MHP DATA BY REGIONS



MHSA PLANNING INFORMATION

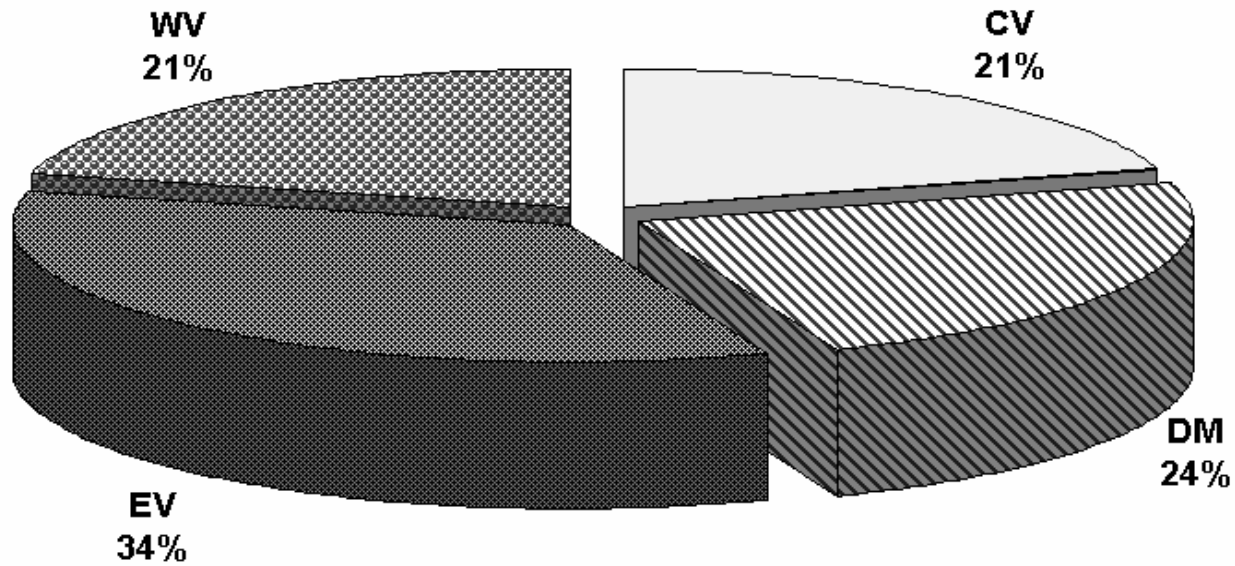
SB COUNTY MHP DATA BY REGIONS



- (*) Estimated Population July 1,2005

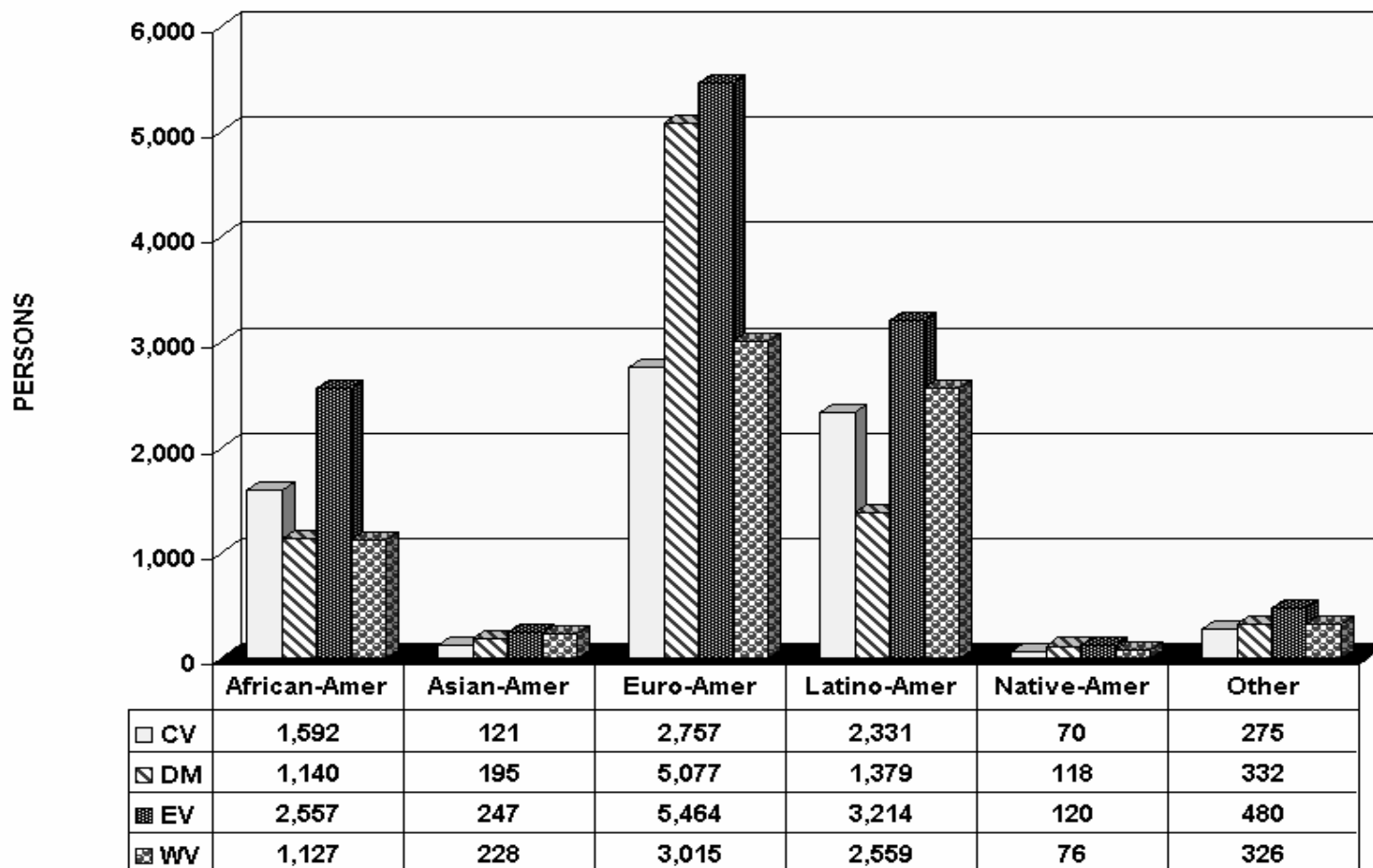
MHSA PLANNING INFORMATION

MHP UNIQUE CLIENTS FISCAL YEAR 2004-05 BY REGIONS



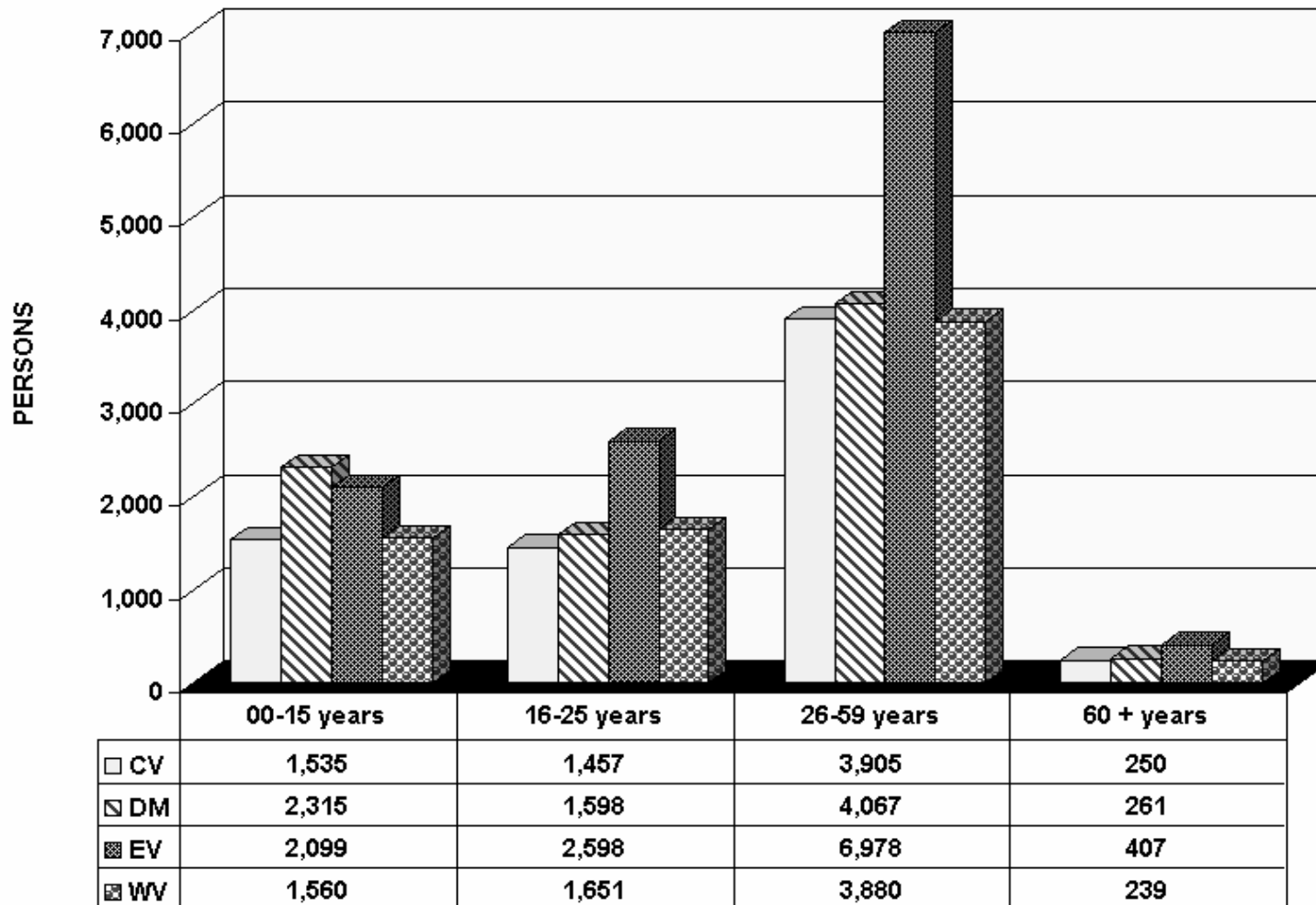
MHSA PLANNING INFORMATION

MHP UNIQUE CLIENTS BY REGION AND ETHNICITY GROUPS



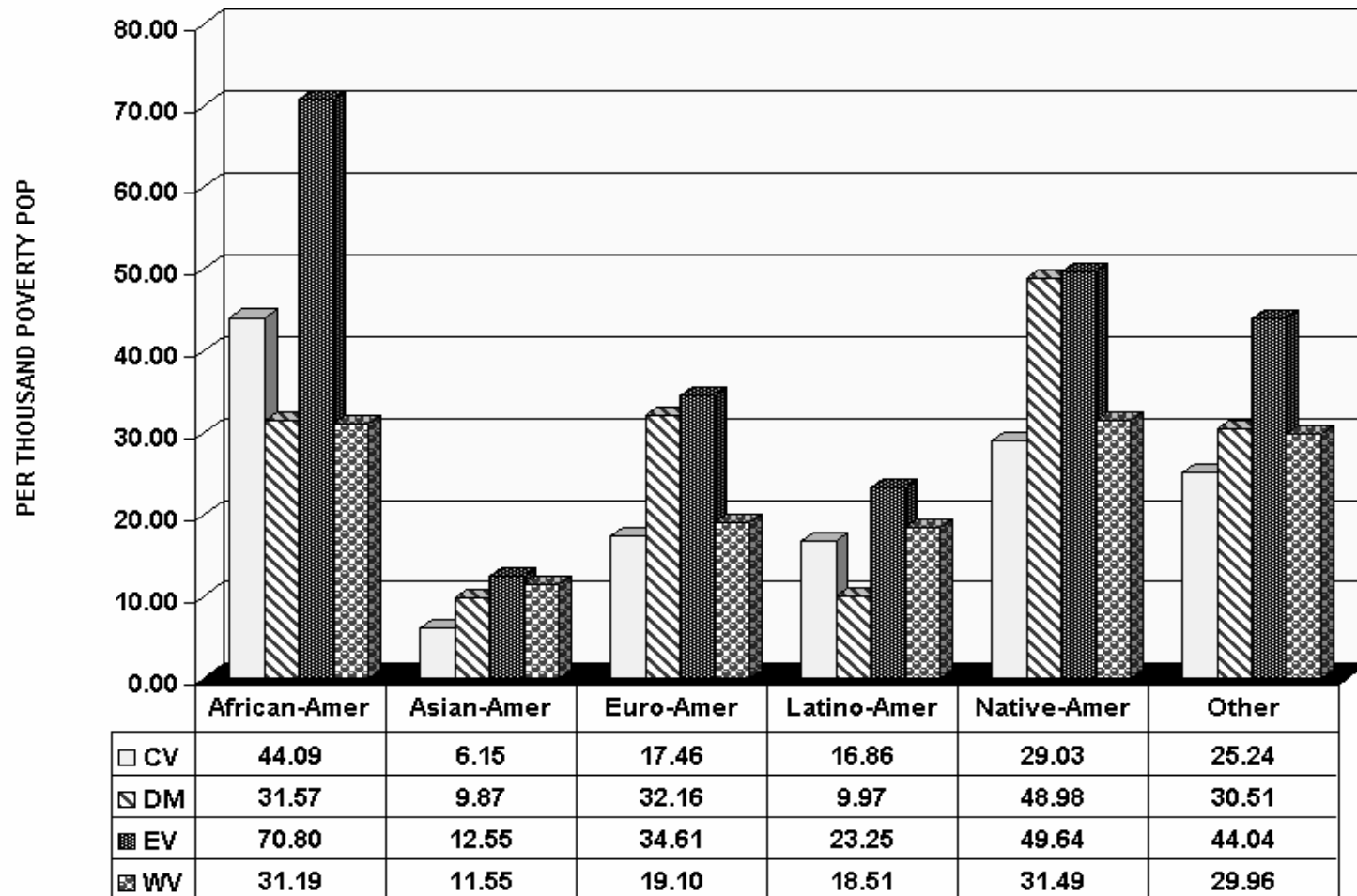
MHSA PLANNING INFORMATION

MHP UNIQUE CLIENTS BY REGION AND AGE GROUPS



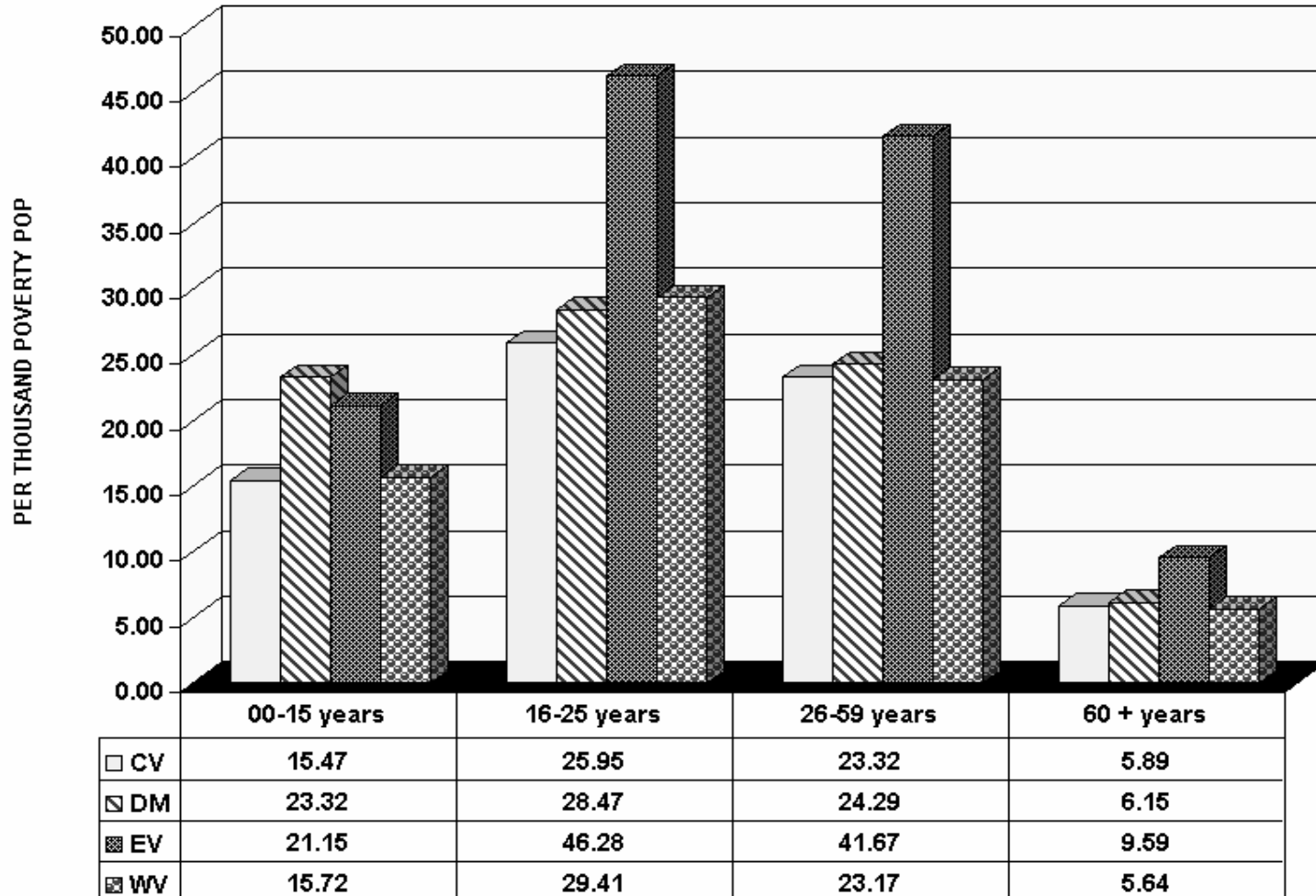
MHSA PLANNING INFORMATION

**MHP UNIQUE CLIENT PENETRATION RATES BY REGION
AND ETHNICITY GROUPS**



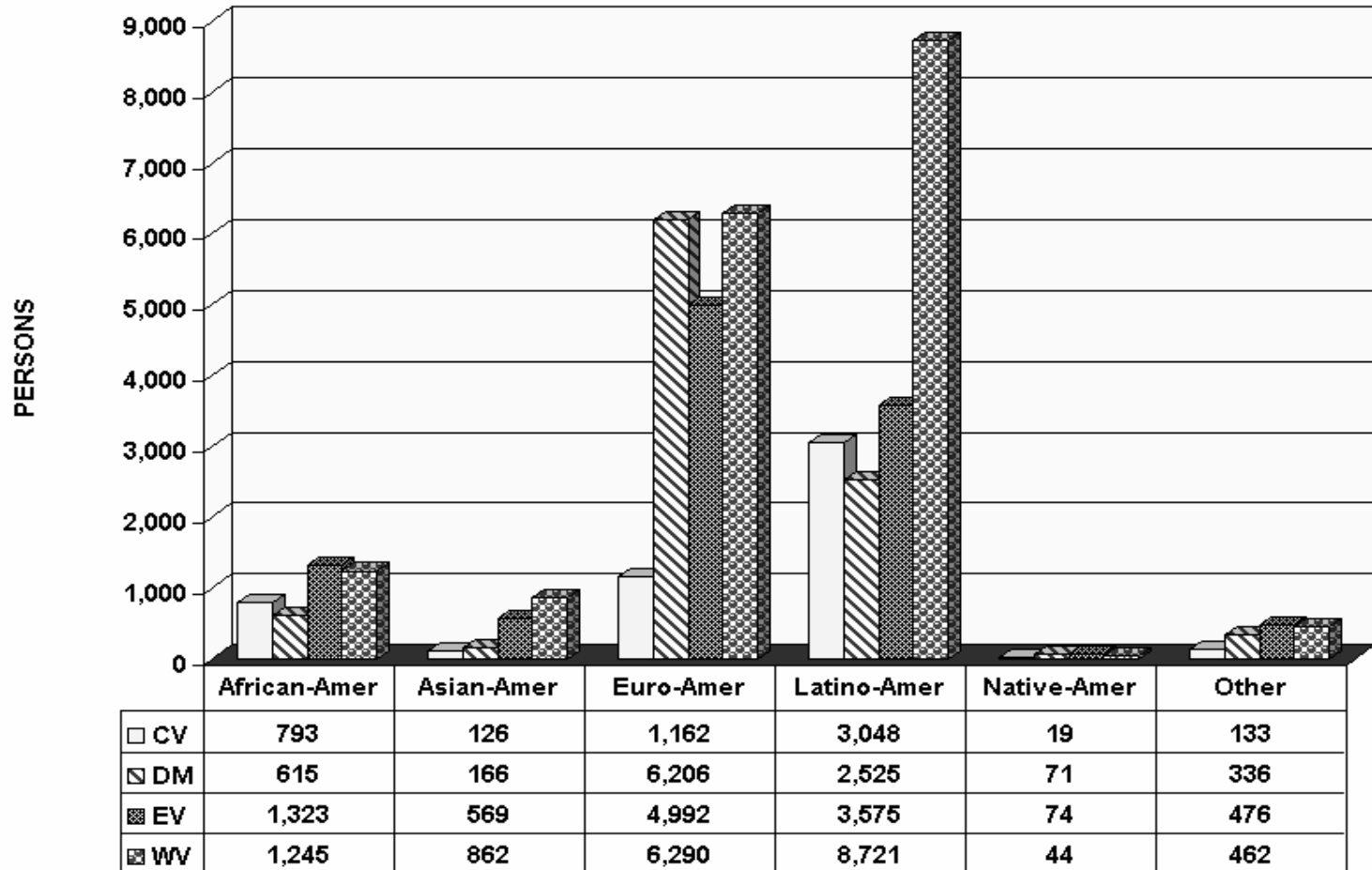
MHSA PLANNING INFORMATION

MHP UNIQUE CLIENT PENETRATION RATES BY REGION AND AGE GROUPS



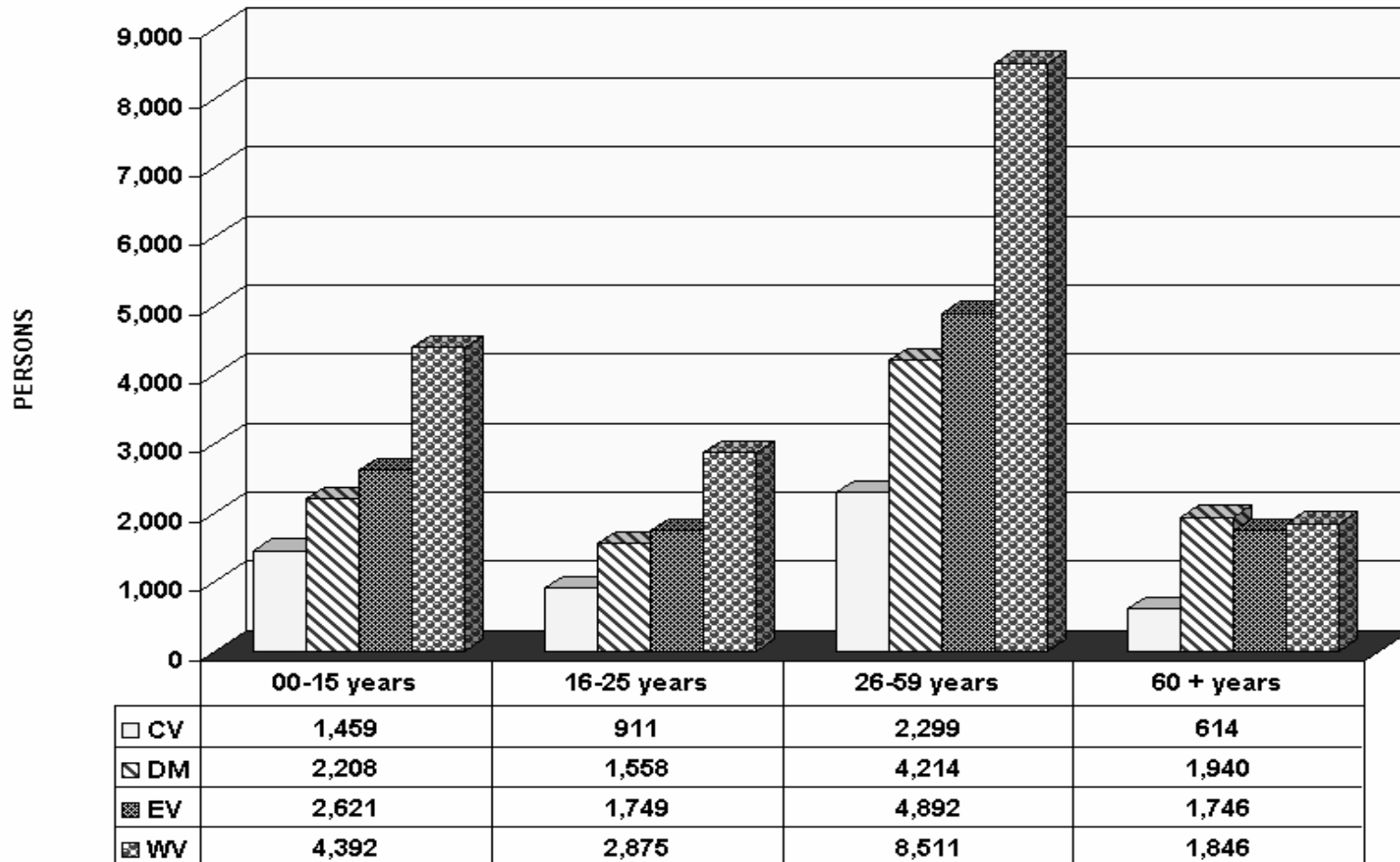
MHSA PLANNING INFORMATION

PREVALENCE (PERSONS IN NEED) WITH SED & SMI BY REGIONS AND ETHNICITY GROUPS



MHSA PLANNING INFORMATION

PREVALENCE (PERSONS IN NEED) WITH SED & SMI BY REGIONS AND AGE GROUPS



Non-FFS Regional Providers

- **Central Valley**
 - Mesa
 - Nueva Vida
 - CCICMS
 - CCRT
 - TAPP
- **Desert/Mountain**
 - Victor Valley
 - Hesperia
 - Lucerne
 - Morongo Basin
 - D/M FICS
 - D/M SELPA
- **East Valley**
 - Phoenix
 - EVRC
 - EMQ
 - SB FICS
 - Casa Ramona
 - Redlands-Yucaipa
- **West Valley**
 - Upland
 - Chino Multi
 - West End
 - WE SELPA
 - Pacific Clinics

Important Findings

- Need exceeds resources in all regions
- For MHSA planning purposes, prevalence means need among poverty population only
- Prevalence figures are almost certainly low

- “Clients served” is not the same as “Clients ***adequately*** served”
- Number of services and number of ***hours*** of service are also important considerations
- ***Types*** of service available to clients is also an important consideration – e.g., case management, medication, therapy, etc.

- Numbers are fundamental

BUT

- They must be seen in light of the qualitative information provided by the community and stakeholders

QUALITATIVE INFORMATION

QUALITATIVE INFORMATION

- **What qualitative data is**
- **Why we are gathering this data**
- **Where the data originated**
- **What data we have**
- **What the data is telling us**
- **The feedback loop**
- **What data we have left to gather**

QUALITATIVE INFORMATION

Qualitative data is

- **Non statistical**
- **Verbal**
- **Written input from stakeholder's perspective via survey**
- **Anecdotal**

QUALITATIVE INFORMATION

Why we are gathering this data

The goal is to provide accurate feedback from Stakeholders to assist workgroups in setting priorities for expanded or new services to be funded by the MHSA

QUALITATIVE INFORMATION

What we are looking for

- **Trends in Stakeholder sentiment**

QUALITATIVE INFORMATION

Where the data originated

Meeting Minutes from

- Public Forums**
- Focus Groups**
- Targeted Forums**

QUALITATIVE INFORMATION

What data we have

Meeting Minutes from

6 Public Forums

10 Focus Groups

6 Targeted Forums

22 Total

QUALITATIVE INFORMATION

What the data is telling us

Common themes in the area of:

Access

- Transportation**

 - Bus Passes**

 - Accessible Vans**

- Visibility of department & services**

 - Advertising services**

- Counseling at schools**

QUALITATIVE INFORMATION

What the data is telling us

Common themes in the area of:

Client/Family Driven Services and Support

- **Family involvement**
- **Guidance for choosing services**
 - Goal setting**
 - Clearer service plans**

QUALITATIVE INFORMATION

What the data is telling us

Common themes in the area of:

Cultural Competence

- Education**

 - Languages

 - Cultures

- Staffing**

 - Increase multi-lingual staff

QUALITATIVE INFORMATION

What the data is telling us

Common themes in the area of:

Outcomes

- **Earlier intervention**

QUALITATIVE INFORMATION

What the data is telling us

Common themes in the area of:

**Recovery and Resiliency-Delivery of
Services**

- **Programs**
 - Physical education
 - Tutoring
- **Housing**
- **Neighborhood clinics**
- **In-home services**

QUALITATIVE INFORMATION

What the data is telling us

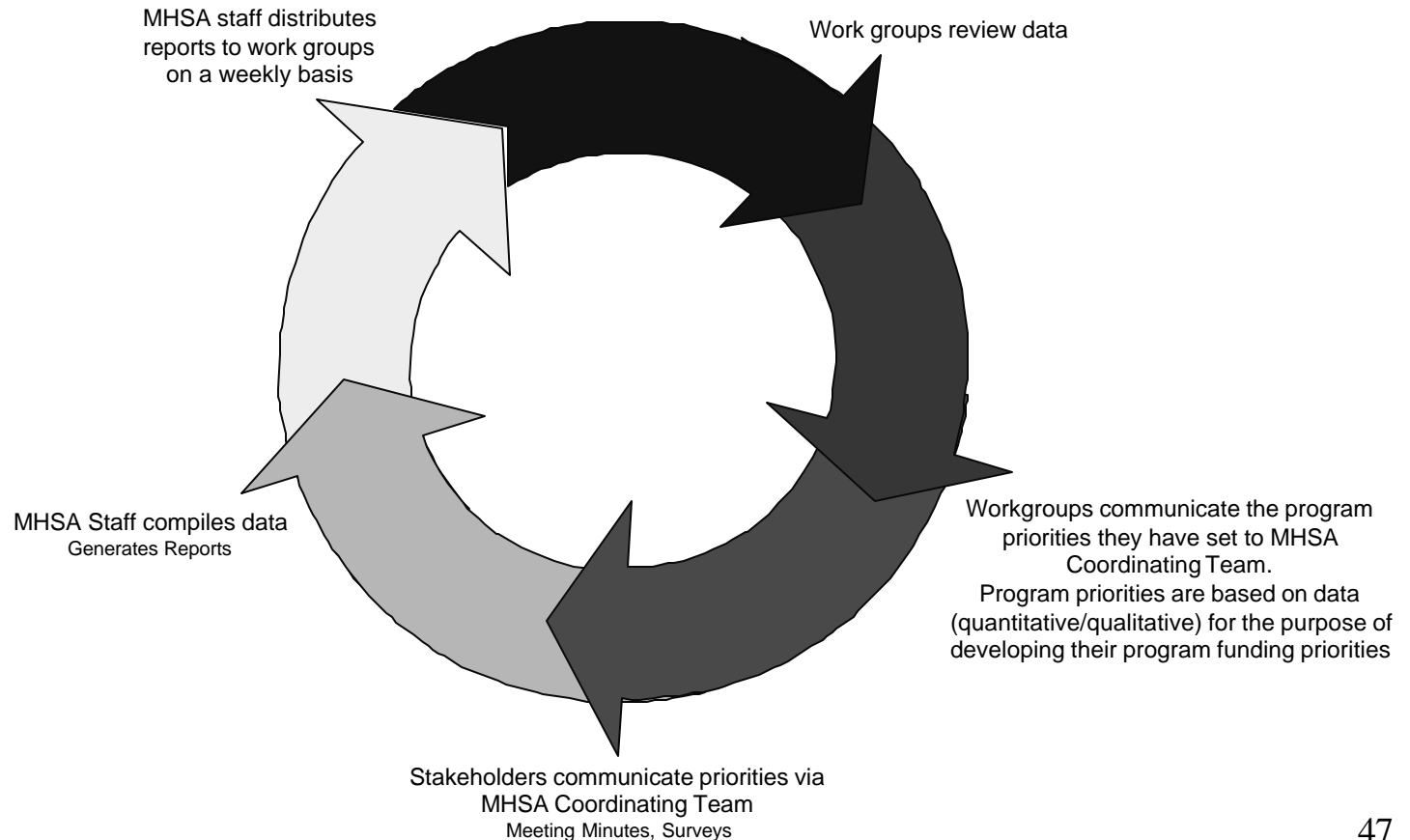
Common themes in the area of:

Service Integration and Collaboration

- **Integrated services with:**
 - Law enforcement agencies**
 - Schools**
 - Churches**

QUALITATIVE INFORMATION

The feedback loop



QUALITATIVE INFORMATION

What's left

Meeting Minutes from

? Public Forums

22 Focus Groups

9 Targeted Forums

31+ Total

QUALITATIVE INFORMATION

What's left (continued)

Ongoing Outreach Campaign

- **Community Meetings**
- **Canvas of underserved communities**
- **Additional public forums**
- **Surveys**

MHSA CSS THREE-YEAR PROGRAM PLAN

Q & A